

Quality Performance Results

2019 Quality Performance Results:

ACO#	Measure Name	Rate	ACO Mean
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	80.49	85.86
ACO-2	CAHPS: How Well Your Providers Communicate	92.95	94.11
ACO-3	CAHPS: Patients' Rating of Provider	91.03	92.69
ACO-4	CAHPS: Access to Specialists	76.89	81.54
ACO-5	CAHPS: Health Promotion and Education	63.74	60.44
ACO-6	CAHPS: Shared Decision Making	56.72	62.78
ACO-7	CAHPS: Health Status/Functional Status	75.99	73.79
ACO-34	CAHPS: Stewardship of Patient Resources	20.53	26.17
ACO-45	CAHPS: Courteous and Helpful Office Staff	87.55	92.84
ACO-46	CAHPS: Care Coordination	87.16	86.89
ACO-8	Risk Standardized, All Condition Readmission	14.90	14.86
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	57.54	58.15
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91))	1.70	1.87
ACO-13	Falls: Screening for Future Fall Risk	93.48	84.04
ACO-14	Preventive Care and Screening: Influenza Immunization	73.44	74.77
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	78.57	78.04
ACO-18	Preventive Care and Screening: Screening for Depression and Follow-up Plan	35.08	70.40
ACO-19	Colorectal Cancer Screening	75.30	70.76
ACO-20	Breast Cancer Screening	72.06	73.84
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	95.22	82.17
ACO-40	Depression Remission at Twelve Months	16.67	13.58
ACO-27	Diabetes: Hemoglobin A1c Poor Control (>9%)	16.80	13.88
ACO-28	Controlling High Blood Pressure	62.44	75.04

For Previous Years' Financial and Quality Performance Results, please visit data.cms.gov.